

IF YOU NEED HELP

If you need help with your VA education benefits, you can contact the VA in the following ways:



VA has a national education Home Page on the internet where you can get information on VA education benefit programs. The National Home Page address is:

www.gibill.va.gov

You can ask questions about your education claim by selecting “Questions and Answers” from the home page.

Students receiving the **Montgomery GI-Bill Active Duty or Selected Reserve** are able to use the WAVE Internet application on our main website **<https://www.gibill.va.gov/wave/>** to: Submit a monthly verification of enrollment; Report a change in enrollment; Change a mailing address; Change a direct deposit; View current benefit information; and Sign up for monthly reminder messages.



Need help with your VA education benefits? Call toll-free from the U.S. by dialing **1-888-GI Bill-1** (1-888-442-4551). If you're hearing impaired, call **1-800-829-4833**. For other VA benefits call **1-800-827-1000**.

The automated phone system can answer many of your common questions quickly & easily. Below are some general instructions for the automated options.

- **Dial 1-888-GIBILL-1**
- **Press 1** – if you have a touch tone phone
- **Press 1 – for information on your MGIB-Active Duty or Selected Reserve benefit**
 - Press 1 – for the amount of your last payment and the date it was processed
 - Press 2 – for the date we mailed your monthly certification form – If mailed.
 - Press 3 – for the date we processed your last monthly certification of enrollment
 - Press 4 – for general information on your last education award
- **Press 2** – for general information on other education benefits

<p>MGIB-Active Duty or Selected Reserve: Need to verify your enrollment but don't have internet access? Call 1-877-823-2378</p>
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You can mail inquires or claims for education benefits to your Regional Processing Office.

VA Regional Processing Office
125 South Main Street • Muskogee, OK 74401