To share with Academic Senate and colleagues — Proctorio and other remote proctoring applications:

lan Linkletter, a learning technology specialist at University of British Columbia, letter to U.S. Senators

- Sued by Proctorio for sharing videos Proctorio had once shared publicly on YouTube.
- Major criticisms: Proctorio is harmful, it does not work correctly, and it invades privacy.
- Presents and links to important context on Proctorio's effects on students.

Additional sources re: Proctorio and remote proctoring applications generally:

Student petitions, institutional decisions re: Proctorio or other remote proctoring applications, and U.S. Senator Blumenthal's call to address issues:

General overview of the many facets of the issue affecting students who are forced to use remote proctoring applications

<u>UM summary of critiquest of remote proctoring software: remote proctoring requires tech not all</u> <u>students have access to, invasion of students' privacy, discriminate against students of color or students with disabilities.</u>

Report on University of Illinois, Urbana-Champaign, discontinuing its use of Proctorio

- Statement on the decision from UI Urbana-Champaign's administration
- UIUC student petition that pushed the matter to a decision.

A petition from CSU Fullerton students to discontinue the use of Proctorio with over 5800 signatures.

University of Texas, Austin faculty panel advises not to use AI software, specifically Proctorio and ProctorU, to oversee students' online tests, citing psychological toll on students and financial toll on the institution

UC Berkeley panel recommended not to use remote proctoring in 2020

Baruch College recommended not to use remote proctoring, specifically ProctorTRack in 2020

EFF reporting on students petitioning and pushing back on proctoring software across the country

<u>Call from Senator Blumenthal for remote proctoring companies to address issues in discrimination, equity, accessibility, and privacy</u>

Privacy concerns:

- Including allegations that applications like these amount to spyware and surveillance, and that they collect data, including biometric data, from students without appropriate consent
- https://www.consumerreports.org/digital-security/poor-security-at-online-proctoring-company-proctortrack-may-have-put-student-data-at-risk-a8711230545/
- https://www.technologyreview.com/2020/08/07/1006132/software-algorithms-proctoring-online-tests-ai-ethics/

Remote proctoring apps do not work properly, failing to do what they says they do, or discriminate against students:

- https://www.eff.org/deeplinks/2020/12/examsoft-flags-one-third-california-bar-exam-test-takers -cheating
- https://news.bloomberglaw.com/business-and-practice/ninety-percent-of-suspected-cheaters-cleared-by-california-bar
- Failure to "see" transgender or nonbinary people.
- Discrimination against students with disabilities
- <u>Discrimination agaist students with learning disabilities</u>

Students' rights and consent:

- https://quod.lib.umich.edu/t/tia/17063888.0039.308?view=text;rgn=main