

Cañada College • College of San Mateo • Skyline College

# Combined Report of the District Chancellor and College Presidents



We salute our essential workers.

They still come to work to keep campuses, buildings and technology running smoothly to support the District's educational mission.



### **LOOKING BACK AT 2020**



A grateful community member brought flowers to Officer Zorie Gomez, in appreciation of Officer Gomez' cheerful and helpful disposition every week at the entrance of the District Emergency Food Distribution event.

In this extraordinary year, The San Mateo County Community College District has innovated and pivoted to continue serving our students. Faculty and staff set up their home offices, reached out to students, and adapted courses to online format. Students, once again, showed their resolve and resilience in moving to online education.

Our students were already facing significant challenges in terms of housing, transportation, access to food, financial security, and equity in the classroom. The pandemic has only intensified those challenges. In response, the District adapted some student basic needs support programs and launched several new ones:

# San Mateo County Community College District Emergency Food Distribution

The District partnered with Second Harvest of Silicon Valley to launch a Friday food distribution program at CSM. The program quickly reached its maximum capacity of serving 1,000 families per week. To date the program has distributed 1.2 million pounds of food, worth more than \$2 million, to more than 27.000 families.

In September, Skyline College added a food distribution program on Wednesdays. To date the program has distributed 300,000 pounds of food, worth \$537,000, to 7,500 families.

### **Emergency Food Card Program**

Before the pandemic, the District had begun to distribute monthly vouchers for free groceries to students with food insecurity challenges. With campuses closed, the vouchers are now distributed digitally. About 1,600 students have received more than \$1 million in grocery vouchers to date. The District has funded another \$1 million for the 2020-21 fiscal year.

### Housing

The District allocated and distributed \$100,000 in emergency funding to students for housing during the pandemic and set up a case management system to assist students with housing needs. District SparkPoint Centers have also built a partnership with United Way Bay Area to provide rental assistance to students. About 30 students received housing vouchers this fall worth \$1,750 each.

### **Chromebook and Hotspot Distribution**

Without access to campus computers and wifi, many students were left without the technology they needed to continue their studies. The District acquired hundreds of Chromebooks and wifi hotspots to loan to students. This fall, about 400 Chromebooks are on loan to students, as well as 422 hotspots and 128 calculators.

### **Drive-Up WiFi**

Students can now make reservations online for a parking space in designated wifi parking lots. Students work from their cars, and campus restroom facilities are available.



#### **Telemedicine**

Using secure HIPAA-compliant Zoom technology, the College Health Centers now offer free telemedicine appointments to students. The telemedicine clinics offer medical advice, tuberculosis screenings, lab orders, some prescription refills, evaluation and treatment of illnesses and injuries, and referrals to other providers.

### **Flu Shot Clinics**

The Health Centers have partnered with San Mateo County Health to offer free flu shots to employees and students. Each campus has hosted a drive-through flu shot clinic this fall.

### **Face-to-Face Instruction**

With the community in need of healthcare workers, first responders, and job training/retraining programs, the District began piloting face-to-face classes in the summer. While instructors have been able to convert most courses to a fully online format, not all instruction can take place remotely. Thanks to big support efforts from Facilities, ITS, and Public Safety, classes that must meet face-to-face are now doing so.

As of this fall, more than 700 students are participating in some form of on-campus instruction as part of their curriculum. A sampling of these courses includes:

### **CAÑADA COLLEGE**

Medical Assisting Radiology Technology

#### **COLLEGE OF SAN MATEO**

Dentistry EMT Fire Academy Nursing

#### **SKYLINE COLLEGE**

Automotive Technology Cosmetology Surgery Technology Respiratory Care STEM labs

### WE SALUTE OUR ESSENTIAL WORKERS



Throughout the COVID-19 pandemic, certain categories of professionals have been designated "essential workers" for their role in maintaining the health and safety of the community. While most of our classified staff, faculty, and administrators work from home, these employees still come to work to keep campuses, buildings and technology running smoothly to support the District's educational mission. With three college campuses and the District Office to support, and with the complexities of intensive sanitization and safety procedures, these teams are more essential than ever.

### **Facilities**

The District Facilities team continues to work full time during the pandemic. Every classroom, lab, hallway, staircase, door handle and elevator associated with a face-to-face class must be sanitized every day in order to keep people safe. Approximately



85 groundskeepers, engineers and custodians are onsite every day. Three facilities managers and three custodial supervisors, and a project coordinator oversee these operations.

Prior to the pandemic, the Facilities custodians had already been certified hospital-grade cleaning and disinfecting techniques by the Cleaning Management Institute. They have kept up to speed on Coronavirus sanitization techniques by participating in workshops through the Global Biorisk Advisory Council (GBAC). Teams also now use a specialized Clorox 360 electrostatic disinfecting machine.

The team also continues to maintain District physical assets, monitoring central boiler and chiller plants, monitoring critical life safety and building systems, and performing regular grounds keeping.

### **Information Technology Services**

With most employees working remotely, and nearly all classes being taught online, technology is more important than ever. A team of 30 information technology professionals is on campus every day to support the District's networks infrastructure, learning management systems, databases, business and records systems, communications systems, websites, and equipment. The team provides remote technical support for employees working from home, loans laptops and other equipment to employees and students, and has built the infrastructure to offer free Wi-Fi for students in the college parking lots.

### **Public Safety**

The pandemic and its restrictions make safety, security, and controlling campus access of paramount importance. Access to the campuses and their buildings must be protected in order to offer food and technology distributions, face-to-face classes, and other high-priority campus operations. A team of 37 Public Safety employees makes this possible, working round-the-clock onsite at the three campuses.

Public Safety added six temporary employees to assist with staffing the campus access points, where people are screened for entry to the campuses. These employees work outside in summer heat, winter cold, rain and smoke, and have become experts at safely contacting and communicating with hundreds of people at our access points.

Public Safety has assigned several employees to assist with the facilitation of every food distribution event at Skyline and CSM since they began. Officers also assist with other campus operations like technology distributions and flu shot clinics.

The Public Safety emergency manager and emergency management coordinator have taken a lead role in the startup and ongoing work of the District's Emergency Operations Center.

### JOSÉ NUÑEZ RECEIVES LEADERSHIP ACHIEVEMENT AWARD FROM CALIFORNIA COLLEGE FACILITY COALITION



At its annual conference in November, the California College Facility Coalition (CCFC) presented its Paul Holmes Facilities Leadership Achievement Award to Jose Nuñez, Vice Chancellor of Facilities Planning, Maintenance & Operations. The award is given each year to a state community college facilities leader who demonstrates a commitment and dedication to the organization's mission and vision

of enhancing facilities for the students of California's community colleges.

In the awards presentation, Nuñez was recognized by his peers for his accomplishments at the District as well as his impact across the state. They cited his mentorship of many successful community college facilities professionals, his support of talent within his own organization, and for creating networks for sharing and problem-solving across districts. According to CCFC, Nuñez was the first to utilize the design-build project delivery method in Northern California and has been a leader in sustainability and the COVID-19 response.

The District's Facilities Planning, Maintenance and Operations team operates under a "Facilities Excellence" philosophy, and colleagues across the District are familiar with his "Team Work = One Team!" mantra.

4



Nuñez served 22 years with the U.S. Army, retiring as a major. During his military career, Major Nuñez served in numerous infantry and foreign assignments around the world.

# DAMAN GREWAL BECOMES DISTRICT CHIEF TECHNOLOGY OFFICER (CTO)



After a comprehensive search process and final approval from the Board of Trustees, Daman Grewal was named District Chief Technology Officer (CTO). The Chancellor announced the appointment to District employees on November 2.

Grewal oversees the District's Information Technology Services (ITS) office,

which includes 30 staff working at the three colleges and the District Office. He and his team are responsible for providing students and employees with business technology, learning management systems, databases, communications systems, websites, phone, computers, and many other essential tools for supporting the District's educational mission.

"Daman is a well-experienced professional with exceptional knowledge, skills and abilities to lead teams, build consensus, and provide sound guidance and advice and to facilitate processes that engage stakeholders from across the District," Chancellor Claire said in his announcement. "I am confident that he will continue to serve the District well in his role as our Chief Technology Officer."

Prior to joining the District as a contract employee with Strata Information Group in 2019, Grewal held many senior IT roles in higher education, including as Chief Information Technology Officer at City College of San Francisco, Chief Information Officer at the Cal State Maritime Academy, Director of Technical Services at Ohlone Community College District, and an IT Services Manager at Stanford University. He received a bachelor's degree in Commerce from Delhi University (India) and an MBA from the University of Lincoln (England).



# THIRD ANNUAL PRESIDENT'S LUNCHEON – FUNDRAISING GOAL ACHIEVED!



Cañada College has achieved its \$40,000 fundraising goal for its Third Annual President's Luncheon. This year's event, held virtually on October 20, raised funds to support daily essential needs of our students. This includes support with grocery and book vouchers, technology loans of Chromebooks, access to Drive-Up Wi-Fi Service for students and hot spots, direct student aid for emergency relief, plus other support that will help students remain on track to continue their studies and complete their educational goals.

In years past, the College has raised funds to support student scholarships through our Promise Scholars Program, where through the generosity of sponsors and donors, students received financial support to continue pursuing their academic goals. Due to COVID-19, and evaluating the overall needs of the community Cañada serves, the Cañada College <u>Presidents Advisory Group</u> (which hosts the President's Luncheon) felt it was important to respond to the immediate basic human needs of our students and their families.



The success of the President's Luncheon would not have been possible without the hard work and dedication of the Cañada College President's Advisory Group, college employees, generous donations from event sponsors and many others who donated to support student access to an affordable post-secondary education. Cañada College is thankful to receive such immense support from the community. A recorded version of the President's Luncheon can be viewed here.

# CENTER FOR STUDENT LIFE & LEADERSHIP DEVELOPMENT HOSTS VIRTUAL EVENTS TO ENGAGE COMMUNITY



This semester, the Center for Student Life & Leadership Development sponsored and worked with Cañada College's students, faculty, staff, administrators and programs to create a series of quality virtual opportunities for the community to connect and engage in. Throughout this semester, Student Life has been able to sponsor and host more than 30 virtual events, including opportunities such as: Anti-Racist Film Screenings and Discussions, Bay Area History, 2020 T-shirt Contest, Bi-Annual Welcome Week Celebration, House Cup Championships, Bi-Annual Club Rush, Mask Competition, Educator's Now Club Book Publishing, Weekly Tune Up Tuesdays, National Coming Out Day, Indigenous People's Day, PTK Workshops, Halloween Bash, Dia de los Muertos, Post-Election Unpacking, International Education Day, Art with Arleene Correa Valencia, Active Minds Club Mental Wellness Talk, Women in STEM Empowerment Club Pre-Finals Event, Destress Day & Zen Garden Workshop, and finally our Annual Campus Movie Fest.

### STUDENTS PARTICIPATE IN CAMPUS MOVIE FEST



This December, for the fourth year in a row, students from Cañada College have won top honors in the national Campus Movie Fest film festival and competition. Three of the College's films won national awards.

This year's Digital Art & Animation program film, "Via" was produced in a week by a team of 10 students: Ivy Wooldridge (who also directed the short), Brooke Muschott (producer), Ciaran Burke, Elizabeth Birdwell, Heather Theroff, Sierra Sholes, Tabitha Liu, Galen Soleimanipour, Timmy Rachman, and Veronica Plante. The film features a variety of styles and techniques including puppetry and stop-motion animation. "Via" was selected as one of the National Top 20 Films for the November Campus Movie Fest competition, and also won the Silver Tripod award for animation. With these distinctions, the film will move on to the final competition for all national award winners at the Terminus Film Festival and Conference in June 2021.



In addition to Digital Art & Animation's team of filmmakers, Student Body President, Adrian Afif, and Senator-at-Large for Concurrent Enrollment and Middle College, Mari Managadze, both took home national Jury Awards for their live action films "The Game" and "You Draw Me In." Adrian's "The Game" also won Campus Movie Fest's national Best Acting Award and Best Story Award; placing Cañada College as one of the top-placing colleges in the national competition this semester.



Cañada College continues to be the only community college to sponsor this event, and it always proves to be a major



opportunity for Cañada students, college and programs to shine. Congratulations to these students for their outstanding achievements!

College of San Mateo

# FIRST TED×CSM ENGAGES THE DISTRICT COMMUNITY



On the afternoon of November 13, the SMCCD community was treated to a special event, the first of its kind for the District: <u>Living in Uncertainty: TEDxCSM</u>.

The virtual webinar was open to the SMCCD community, and garnered over 120 attendees. Featuring six student presentations that were both academic and personal, the event was the brainchild of two international CSM students, Mark Wong and Manraj Gill. Both are active in CSM's Honors Project and Phi Theta Kappa club. After approaching Honors Project coordinator David Laderman over the summer, Manraj and Mark put together a project planning team lead by Austin Chan and other CSM students. Working also with PTK adviser Ron Andrade, the TEDxCSM team brought their vision to life:

As we live through uncertain times and witness our world undergo unprecedented changes, it is important that we continue to share ideas with the power to inspire meaningful change in ourselves, our communities, and the world.

TEDxCollegeofSanMateo will engage the CSM community in an ongoing dialogue through these uncertain times, by showcasing the ideas of our fellow student researchers across various disciplines.

Aside from Ron and David, key institutional support for this amazing event came from Vice President of Administrative Services Micaela Ochoa and Communications Manager David McLain. One of the presentations featured the PTK Honors in Action project, focusing on the interplay between artificial intelligence and the search for a COVID-19 vaccine. Other presentations, mostly by CSM and a few Cañada students, covered a wide range of issues, including neurodegenerative disorders, space exploration, mental health stigmas in the Latinx community, Lupus and COVID-19, and autoethnographic poetry. The event crystallized the visionary spirit of cross-disciplinary collaboration characterizing the students and faculty of our District.

Article by CSM Professor David Laderman



### CSM HOLDS FIRST VIRTUAL EMPLOYEE SERVICE **AWARDS**



On Thursday, December 3, College of San Mateo held its annual Service Awards Ceremony virtually for the first time. College managers and administrators shared stories about the 21 honorees that included faculty, staff, and administrators. Collectively, this year's group has almost 500 years of service to CSM and the District-an impressive number that reflects the dedication of these employees to our students.

#### The ho

10 Years	30 Years
Steven Gonzales	Sylvia Aguirre-Alberto
Donna Marcus	Ada Delaplaine
Curt Moore	Melvin Hom
	Deborah Laulusa
	Jay Lehmann
20 Years	Lisa Suguitan Melnick
Dante Betteo	Kim Meyer
Jacqueline Collado	Mike Mitchell
Krystal Duncan	40 Years Mohsen Janatpour
Benjamin Eiland	
Nathaniel Hellerstein	
Fermin Irigoyen II	
Jane Jackson	
Bret Pollack	
Jesse Varela	

Even though the event was virtual, honorees and attendees felt a sense of connection due to the personal nature of the event. After it concluded, one honoree said, "[The event was] such a bright spot in our crazy times this year!"

### **LOOKING BACK: CSM'S 2020 IN REVIEW**

Facing the COVID-19 fueled pandemic, local wildfires, ongoing instances of racial injustice and violence, and a fractured political environment, this has been a year for the history books. Like many other educational institutions, CSM has undergone some substantial transformations in the way we deliver education, the tools we use to do it, and the new types of support offered for students-all with a geographically-dispersed student body and workforce.

Here is a look back at some key events and accomplishments that have shaped CSM in 2020:

### Spring 2020

- COVID-19 pandemic forces the conversion of in-person learning to virtual
- Over 200 employees attend CSM's first virtual Town Hall on March 27
- Student online transition survey conducted by PRIE Office
- Telemedicine launched through CSM Wellness Center
- CSM hosts first virtual "Connect to College" community outreach event
- Commencement postponed; commencement website launched with celebratory video messages and downloadable props
- Video of George Floyd being killed by police officer shocks the nation and sparks massive calls for systemic change; New antiracism efforts launched

#### Summer 2020

- District/College administration sign on to and release SMCCCD racial injustice statement to the community
- A community conversation on race and policing brought student athletes, police, community leaders, and District/ CSM leaders together for "The Huddle"
- Five-part "Minding the Obligation Gap in Community Colleges and Beyond" summer equity learning series launched
  - Director of Student Equity Dr. Jeremiah Sims launches the IMPACT Equity Evaluation Grid, a tool for employees to assess their operations through an equity lens



- Over 100 attendees join the "Students Speak Truth to Power" virtual town hall; students shared their concerns, challenges, and requests to CSM administration
  - Generated a list of 19 student requests meant to enhance access and effectiveness of academic equity
- First Antiracism Climate Survey conducted by PRIE Office to all CSM employees
- Fall 2020 athletics postponed to Spring 2021
- Student Bulldog Bulletin bi-monthly e-newsletter launched

#### Fall 2020

- Lightning-sparked Bay Area wildfires displace local residents and affect air quality for months; multiple campus closures occur due to unhealthy air quality
- CSM ranked third best college in the U.S. by WalletHub. com
- Annual Family Science Day held virtually for first time; draws hundreds of CSM and local community participants
- CSM athletics returns to campus for limited physical conditioning activities
- Hiring committee formed and search begins for permanent CSM president
- Institutional Planning Committee approves CSM's ACCJC Follow-Up Report
- Development of CSM Solidarity Statement to be approved in January 2021



# SKYLINE COLLEGE HOLDS 3RD BI-ANNUAL EQUITY SUMMIT



Skyline College hosted its 3rd Bi-Annual Equity Summit on November 6, 2020 virtually through Zoom from 9:00 a.m. to 2:00 p.m. The event offered an opportunity for educators from throughout the nation to engage in a teaching and learning experience centered on equity, race, and student success.

Bree Newsome Bass, Community Organizer and Activist, who first garnered national attention for her courageous act of civil disobedience in June 2015, delivered the keynote address. The purpose of the summit is to immerse the educational community in the conversation about equity, race and student success through the scholarship of experts.



Presenters representing diverse perspectives and approaches regarding equity in education delivered TED Talk-style presentations along with a plenary session throughout the day.

Speakers included Dr. Michael Benitez, Dr. Dorinda Carter-Andrews, Dr. Cesar Cruz, Dr. Roni Ellington, Lasana Hotep, Dr. Ali Michael, Dr. Darrick Smith, and Dr. Allyson Tintiangco-Cubales. David "Olmeca" Barragan was the guest musical performer. Full biographies for all speakers can be found on the Equity Summit webpage.

- Ensure access long after semester ends!
- Protect student privacy and data!
- Your textbook and course material choices have a direct impact on students' lives!

Ready to choose ZTC? Begin with our OER by Subject Research Guide, <a href="https://guides.skylinecollege.edu/oersbysubject">https://guides.skylinecollege.edu/oersbysubject</a>, or email the ZTC Team at skylineztc@smccd.edu.

Article by Ame Maloney

# TEXTBOOK COST (ZTC) FACULTY CHOICES HAVE STUDENT IMPACT



25,422 students participated in ZTC & OER classes since Spring 2018



190 ZTC & OER class

190 ZTC & OER class sections offered by 80+ unique faculty, Fall 2020

Students savings:

\$3,846,434.69

ZTC Impact Spring 2018 – Fall 2020

Fall 2020 has the largest offering yet of Zero Textbook Cost (ZTC) and low-cost Open Educational Resources (OER) classes at Skyline College! 78 Faculty ZTC Champions have implemented digitally available no-cost Creative Commons licensed and library electronic resources in their classes. Together, they are offering 160 \$0-cost-to-students classes and 30-classes using a low-cost required course resource alongside a no-cost OER textbook. From Spring 2018 through Fall 2020, Faculty ZTC Champions have ensured Skyline Students kept \$3,846,434.69 in their pockets!

By choosing digitally available, no-cost OER & ZTC course materials ZTC champion:

- Save students money now!
- Ensure students have access to materials on day 1 of class!

# 2020 VIRTUAL FOOD DRIVE AND DRIVE-THRU COMMUNITY MARKET AT SKYLINE COLLEGE



The 2020 Virtual Food Drive at Skyline College was an effort to support local communities to gain access to fresh, nourishable groceries and meals provided by Second Harvest of Silicon Valley. Normally, we would be hosting this event on campus with the support of Second Harvest of Silicon Valley, SparkPoint, the Phi Theta Kappa Honor Society, the Kappa Beta Delta Honors Society, and the Alpha Gamma Sigma Honor Society, along with many other clubs and organizations.

Through our community partnership with Second Harvest of Silicon Valley, SparkPoint at Skyline College has been hosting a weekly drive-thru community market, wherein individuals or families in need can arrive and receive groceries, at no cost. Since its inception, the drive-thru market at Skyline College has distributed thousands of pounds fresh produce, milk, eggs, canned goods and other items, offsetting over \$350,000 in



grocery expenditures for families in need. These figures do not account for the several thousands of pounds of food and the families who have been assisted by the efforts of our SMCCCD compatriots at the College of San Mateo over the summer and through this fall semester.

In March 2020, the COVID-19 pandemic forced our district and our community to shelter in place. Unfortunately, this unprecedented situation forced the Skyline College Free Community Market and SparkPoint Food Pantry to close in order to protect the health and safety of our students, community and employees. In April, the District was able to partner with Second Harvest Food Bank of Silicon Valley to launch the SMCCCD Emergency Grocery Distribution located at College of San Mateo every Friday. After consistent growth and success at the CSM location, Skyline College launched its own grocery distribution event to provide food resources to students and the local community.

The Skyline College Drive-Thru Community Market launched on September 2, 2020, providing groceries to 300 families in the first day. October 7th marked its sixth food distribution event, which was the largest yet and served 650 families. Each family receives almost 40 lbs of groceries, including milk, eggs, pasta, rice, fresh produce, canned goods and dry goods, as well as a protein item (ham, chicken, turkey, etc.). Second Harvest Food Bank calculates that these distributions have offset over \$188,000 in grocery costs for the most at risk members of our local community.

This weekly event is held at Skyline College every Wednesday, 11 a.m. - 1 p.m. SparkPoint, public safety, and facilities staff work alongside volunteers from Skyline College, SMCCCD and our local community to distribute pre-boxed groceries while adhering to all COVID-19 Health and Safety Protocols.

Article by Chad Thompson and Christopher Wardell